



ESL and Citizenship

Classes for Adults	3
Durham Catholic Continuing Education	3
Durham Continuing Education	4
Immigration Services	5
Durham Immigration Portal	5
Welcome Center Immigrant services	5
ESL for Children	5
Durham District School Board	5
Durham Catholic District School Board	5
Citizenship Information	6
Settlement Ontario	6
Immigration, Refugees, and Citizenship Canada - Client Support Centre	6
Citizenship Test Prep	7
Discover Canada Study Guide	7
Citizenship Counts	7
Richmond Public Library Practice Test	7
More Information	8
Contact the Whitby Public Library	8
Central Library	8

Brooklin Branch

8

Rossland Branch

8

Community Information from the Whitby Public Library can help you find valuable resources and organizations in our community. This document contains valuable and reliable information for ESL and Citizenship related resources.

Classes for Adults

Durham Catholic Continuing Education

Adult English Language and Citizenship Classes

- Classes include:
 - ESL classes (at a variety of skill levels)
 - TOEFL and IELTS test preparation classes
 - Language Instruction for Newcomers (LINC) classes
 - Citizenship Test preparation classes
- ESL classes for people 18 years of age or older
- Classes offered in three formats:
 - Fully in-person
 - Hybrid (in-person and online)
 - Fully online
- Canadian citizens, permanent residents, landed immigrants or refugee status
- Current language assessment is **required** for all classes
- Whitby location (Other location information available through website):

Whitby Language Centre
1003 Giffard St.
Whitby, ON L1N 2S4

Contact:

Website: www.con-ed.ca

Phone: 905-666-1255

Email: LearnEnglish@dcdsb.ca

Language Assessment Information and Booking: 1-855-330-8655 or ysla@achev.ca

Durham Continuing Education

Adult English Language and Citizenship Courses

- Classes include:
 - ESL classes (at a variety of skill levels)/Writing Skills
 - Language Instruction for Newcomers (LINC) classes
 - Citizenship Test preparation classes
 - Language Instruction for conversation and computers
- Language assessment is **required** for all classes
- Main office:

Durham Continuing Education
120 Centre Street
Oshawa, ON L1H 4A3

Contact:

Website: <https://www.dce.ca/en/programs/english-learning.aspx>

Email: DCEInfo@ddsb.ca

Phone:

Main office: 905-436-3211

Oshawa site: 905-440-4489

Pickering site: 905-831-3118

Toll-Free: 1-800-408-9616

Language Assessment Information and Booking:

Toll Free: 1-855-330-8655 (Permanent Resident, Refugee Claimant or a Canadian Citizen)

Oshawa: 905-440-4489 (Visitor to Canada, or on a Work Visa)

Pickering: 905-831-3118 (Visitor to Canada , or on a Work Visa)

Immigration Services

Durham Immigration Portal

Website: www.durhamimmigration.ca

Address: 605 Rossland Rd. E., P.O. Box 623, Whitby

Email inquiries available via website

Welcome Center Immigrant services

Website: <https://welcomecentre.ca/>

Address: 458 Fairall St, Unit 5, Ajax

Phone: 289-482-1037 or 1-877-761-1155 (Toll free)

- Language-specific phone lines available: <https://welcomecentre.ca/contact-us/>

Email: info@welcomecentre.ca

ESL for Children

English as a Second Language classes are available for school age children.

Contact the school board to locate the school closest to your home and find out about ESL classes for your child.

Durham District School Board

Website: www.ddsb.ca

Email: general.inquiry@ddsb.ca

Phone: 1-800-265-3968 or 905-666-5500

Durham Catholic District School Board

Website: <https://www.dcdsb.ca/en/programs-services/English-Language-Learners.aspx>

Phone: 1-877-482-0722 or 905-576-6150

Citizenship Information

Settlement Ontario

Visit www.settlement.org for valuable and reliable information and resources for newcomers to Ontario. This information is available in over 40 different languages.

Find information about:

- Applying for citizenship, sponsorship, and immigration
- Housing, health care, and education
- And much more!

Immigration, Refugees, and Citizenship Canada - Client Support Centre

Visit the government of Canada website for information on immigration, refugee statuses, and citizenship in Canada.

Website: <https://www.canada.ca/en/immigration-refugees-citizenship/corporate/contact-ircc.html>

The online help centre provides answers to frequently asked questions about:

- Pending applications
- Visas
- Filling out online applications
- Application fees
- And much more!

If your question is not covered by the help centre, or you have further questions, contact:

Phone: 1-888-242-2100

- Automated phone service for basic form questions available 24 hours a day, 7 days a week
- Client support centre agents available Monday-Friday 8pm-4pm

TTY Phone:

Voice to TTY: 1-800-855-0511

TTY to Voice: 711

TTY to TTY: 1-800-855-1155

- For people who are deaf, hard of hearing, or speech impaired
- Use a text telephone
- Available 9am-5pm Eastern Time

Citizenship Test Prep

Discover Canada Study Guide

- Citizenship test prep booklet issued by the Government of Canada
- Covers topics of history, government, symbols, and religion
- Available in French and English
- E-copy available online at: <https://www.canada.ca/en/immigration-refugees-citizenship/corporate/publications-manuals/discover-canada/download.html>
- Physical copies are available at all library branches

Citizenship Counts

- **Website:** <http://www.citizenshipcounts.ca/>
- Sponsored by the Government of Canada
- Offers timed and general practice quizzes
- Information on how to become a citizen
- PR Card vs. Citizenship Information

Richmond Public Library Practice Test

- **Website:** <https://www.yourlibrary.ca/citizenship/>
- Practice test consists of over 100 multiple choice questions derived from the Discover Canada Study Guide
- Offers province specific questions

More Information

For more information on resources and organizations in Whitby and the surrounding area, visit <https://www.informdurham.com/>

Contact the Whitby Public Library

Contact any branch of the Whitby Public Library for more information, or for assistance with your research questions.

Central Library

- **Phone:** 905-668-6531 extension 2020
- **Email:** askreference@whitbylibrary.ca

Brooklin Branch

- **Phone:** 905-655-3191
- **Email:** askbrooklin@whitbylibrary.ca

Rossland Branch

- **Phone:** 905-668-1886
- **Email:** askrossland@whitbylibrary.ca